

Small Business

solutions



it's about **YOU**



You've worked hard to achieve the freedom and independence of your own business.

Technology shouldn't get in the way of enjoying it.

A phone system that helps me run my business?

Absolutely

Running a small business demands skill, flexibility and the ability to communicate effectively with employees, customers and suppliers. To succeed, you need tools that help you attract and retain customers, enhance productivity and control costs.

Mitel Networks™ develops communication and productivity tools specifically for small businesses. They are reliable, easy-to-use and integrated to meet all your voice and data communication needs.

Whether it's an advanced telephone system, a secure business server, e-mail, security, web services, or remote working options – we make it possible for you to choose exactly what you need.

All my communication needs solved with a single source?

The ideal solution

Chances are you don't have the time or resources to juggle multiple suppliers, separate voice and data networks and a range of complex, independent devices that require regular on-site maintenance and support. That's why we keep technology reliable and service simple: a single integrated solution from a trusted supplier.

Mitel Networks Small Business Solutions provide everything you need to effectively manage your communication while avoiding unnecessary expense and complexity – from an office phone system with built-in voice mail to a complete Internet server, secure firewall, virus protection, video security monitoring and more.

They're simple solutions that give you the freedom to choose options you may never have considered before – such as hosting your own web site, securely connecting two or more offices or using an auto-attendant to route incoming calls.

A technology investment that won't be obsolete next year?

That's our commitment

As your business evolves, you need new options – to add new phones and computers, to support mobile and home teleworkers, to take advantage of new features and applications that increase your efficiency and help you excel.

Our Small Business Solutions are designed to accommodate choice and flexibility. No matter how you go about business, you'll have a communication solution that supports your goals. The solution you choose will evolve with your business, protecting the value of your initial investment while supporting ongoing change.

You're planning your business for the long term, and you need a solution provider who'll be there along the way. Leverage Mitel Networks' 30 years of commitment to build your business – and to support it as it grows and evolves.

Your Business Needs



Relationships are key to your business. Our communication solutions can help.

Increasingly, your customers expect to be able to communicate with your business any time and by any means – including phone, fax, e-mail and the web.

Mitel Networks Small Business Solutions are built with these needs in mind. You can choose a complete business telephone system, a secure business server, shared Internet access, security monitoring, e-mail, remote access and productivity-enhancing applications – all with an integrated solution that is exceptionally easy to use and reliable. It's powerful office technology packaged and priced for your unique needs.

Our solutions provide:

Simplicity – Installation is fast and ongoing maintenance is easy enough for any of your staff to take care of.

Flexibility – Easily add new users and features as your business grows.

Reliability – Mitel Networks Small Business Solutions are backed by a leading name in business communication for three decades.

Productivity – Automate incoming call routing, facilitate electronic communication and never worry about a virus attack bringing your system down.

Investment protection – You'll never need to replace your entire system just to accommodate changes in your business requirements.

Our Solutions



Mitel Networks Small Business Solutions encompass a range of simple, affordable office communication tools to help you run your business.

Start With Professional Business Communication

Get your new business or new location started right – with a professional telephone system or integrated communication solution that's built for small business. A Mitel Networks Small Business start-up solution provides a professional office telephone system with built-in voice mail and auto-attendant, a link to the Internet and a high speed computer network so staff can share files and printers, access the web and use e-mail. It connects phones and computers on a single wire – saving you time and money on installation, maintenance and management.

Expand Your Business Flexibly, Intelligently

As your business grows and changes, so do Mitel Networks Small Business Solutions. You can easily adapt and enhance your communication system with a powerful complement of advanced voice features, managed services such as virus-free networking, and a broad selection of feature-rich telephones and conference units. And, with applications like home teleworking, video security, branch office integration and more, you can choose exactly what your business needs, when it needs it.

Diversify Your Business Operations

Small businesses come in all forms and many require advanced call management or telephone features. Mitel Networks accommodates a diverse range of small businesses with solutions designed for complex voice environments such as hotels, hospitals, schools and contact centers. With hundreds of programmable features and services and a range of telephones and reception consoles, you get near-limitless customization for each user, each mailbox and each desktop.

Built With Today's Small Business in Mind

The Internet and web are increasingly important tools for staying in touch and responding to customer needs. Mitel Networks Small Business Solutions come with the option of a secure business server that provides a firewall and Internet gateway, virtual private networking between locations, a complete e-mail system, virus protection, centralized file and print management, round-the-clock monitoring and web-based control. The server installs easily and eliminates technical headaches with simple "drag-and-drop" management of all features.



Bottom-line **Business Benefits**

Small businesses deploy Mitel Networks solutions to obtain immediate, tangible business benefits.

Attract and Retain Customers

The right communication solution can enhance your company's professional image, improve your ability to win and serve customers, and free up more of your staff's time to focus on high-priority tasks. Mitel Networks Small Business Solutions improve responsiveness with built-in voice mail, remote access to messages and files, reliable e-mail, instant messaging and more.

Control Costs

Mitel Networks Small Business Solutions are designed to save you money. A single voice and data network enables all employees to share network resources such as Internet connectivity, a secure file server and printers, minimizing costs and improving productivity. Built-in messaging and auto-attendant capabilities enable a receptionist or administrative staff to focus on more important activities. Reliability and ease-of-use eliminate the need for additional personnel to manage the system.

Enhance Productivity

Work your way – in the office, at home or on the road – with easy-to-use, time-saving phone, messaging and Internet tools. With Mitel Networks Small Business Solutions, employees share information efficiently and effectively, personalize their communication tools quickly and conveniently, and easily manage changes to the system without the help of a technician.

Solutions for the Long Term

You plan your business for the long term – and you want to ensure your solution provider will be there along the way.

For three decades, Mitel Networks has provided businesses with communication solutions that focus on manageability, cost-control, industry-leading features and usability. Our systems are tried and true – and so is our commitment to ongoing quality and support. Rely on us.

Intelligent Evolution

Intelligent Evolution is the philosophy by which we ensure you can efficiently and affordably take advantage of the latest technology while growing and changing your system according to your unique needs. You can buy what you need while adding functionality and applications as your company and requirements evolve. For additional flexibility and ease of migration, our integrated communication platforms support both Internet Protocol (IP) phones and traditional business telephones.

Total Solutions for Your Needs

Mitel Networks is the only provider of complete communication solutions that combine voice and data services, security, virus protection, video monitoring, conferencing and much, much more. Total solutions ensure smart investments through single-vendor accountability.

As Innovative as You Are Unique

Choice and flexibility: two things every small business needs. Two qualities that every Mitel Networks solution incorporates. Support teleworkers, integrate branch offices seamlessly into the corporate network, speech-activate phone services and more. However your business goes about meeting its goals, Mitel Networks Small Business Solutions support it.

Small Business Solutions Portfolio

Small businesses enjoy big business benefits with Mitel Networks Small Business Solutions featuring integrated voice mail and auto-attendant, simple teleworking solutions and extensive contact center capabilities.

Mitel Networks SX-200

Businesses with voice-intensive needs, such as hospitality inns and K-12 schools, enjoy feature-rich voice communication at central locations and across multiple sites with a Mitel Networks SX-200® private branch exchange with optional IP Node.



Mitel Networks 3100 ICP

An advanced telephone system, voice mail, auto-attendant, computer network and high speed Internet connection are all integrated into the Mitel Networks 3100 Integrated Communications Platform (ICP). It's a cost-effective solution that is easy to use, install and maintain.



Mitel Networks 6000 MAS

To save money while being more productive, businesses benefit from a wide range of applications offered via the Mitel Networks 6000 Managed Application Server (MAS). Options can include a teleworker solution, all-in-one-office server and virtual private networking.



Mitel Networks 5200 Family of Phones

Mitel Networks Small Business Solutions also include the broadest selection of phones, desktop appliances and conference units, providing the flexibility in features and cost that every business needs.



MITEL NETWORKS
it's about **YOU**

Companies don't make decisions, people do. That is why Mitel Networks is leading the way toward a new and more personalized approach to communications for enterprise and small business. Our innovative solutions, applications and desktop appliances enable you to access, process and control your communications and information naturally, simply and efficiently. Our solutions allow you to collaborate over distance and time and to interact with your customers, colleagues and partners as never before. By combining the power of voice, data and video over converged high speed networks, Mitel Networks provides you with flexible and personalized tools that let you leverage the latest advances for personal and organizational advantage.

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