# Panasonic ideas for life

Preliminary



# H y b r i d I P - P B X KX-TDA600

# The Flexible, Expandable, and Powerful Communications Solution

To stay ahead in today's changing business environment, you need a communications solution that is as flexible as it is powerful. Whether you want to expand your business, improve existing services, or take advantage of the latest technologies, the Panasonic KX-TDA600 Hybrid IP-PBX can help you both stay in touch and stay ahead.

# KX-TDA600 Hybrid IP-PBX The Flexible, Expandable, and Powerful Communications Solution

#### • Grows with you

Optional cards and cabinets allow you to expand the system to meet your changing needs.



#### Cost-effective performance

IP technology allows you to connect branch offices at minimal cost while using the same lines for voice and data.

# Mobile flexibility Wireless telephones let you stay connected

even while away from your desk.

#### Cutting-edge technologies

VoIP-compatibility, digital and wireless telephones, and computer integration bring your telephone system into the 21st century.

## Meeting Your Needs, Exceeding Your Expectations Today and Tomorrow

The KX-TDA600's modular design lets you expand the system as your needs evolve. The Basic Shelf provides maximum 160 ports (240 ports with DXDP\*), and the optional Expansion Shelf provides maximum 688 ports (1008 ports with DXDP)<sup>†</sup>. Plus with the KX-TDA600's free slot architecture, you can easily insert expansion cards and access new features as well as expand your capabilities.

This expandability means you can enhance system capabilities and features to meet your changing needs, without having to purchase a new system.

Digital eXtra Device Port
 When connected to analogue CO-line.
 The number may vary depending on the configuration.





## Mobility is flexibility

From almost any place you choose to work – the office down the hall, the warehouse, or outside on the grounds, Panasonic's wireless telephones deliver clear transmission and provide easy access to even advanced telephone system features. Plus, Wireless XDP allows you to set your wireless telephone to use the same extension number as your desk telephone, meaning you can make and receive calls even when away from your desk.

## Cost-effective connectivity through IP technology

Companies with two or more branches can utilise networking features to establish private phone connections between the sites. Now you can connect branch offices and off-site staff (remote workers, home workers) to a single Hybrid IP-PBX in your main office with the ease of IP. Only one central Hybrid IP-PBX is needed, which means you can provide the same seamless operation as a single PBX system. And because voice and data can be shared on the same line, a fully-functional home office is now only a network connection away! What's more, you can reduce the number of public telephone lines connected to the system and replace them with cost-slashing IP lines.

### Customised Customer Service

For businesses with high-volume customer call traffic, keeping calls flowing smoothly and quickly is essential. Panasonic digital telephones do their part by connecting via USB to a personal computer, allowing telephone systems and computer systems to share the workload. For example, you can use the Panasonic PC Phone software to allow call agents to access data such as caller name, account history, previous purchases, etc., all before they answer their phones! This Computer Telephony Integration (CTI) increases both efficiency and customer satisfaction, because agents can handle calls quickly and more appropriately.

### Superior Call Handling

Efficient and intelligent call distribution improves customer satisfaction as well as your company's image. Incoming calls can be directed to available agents in a variety of ways, allow you to control who receives which calls and when. Calls can be gueued while your team is busy with other calls, and music or pre-recorded promotional messages can be played for waiting callers to help reduce lost calls and missed business opportunities. You can also assign an additional backup destination for calls that are not answered within a specified period of time. Preferred customers and VIPs can even have their calls connected with priority or to a specific staff member, allowing you to provide special attention to special clients.

#### Never Miss a Call

Built-in messaging features ensure accuracy and reliability, and an optional KX-TVM series Voice Processing System adds even more flexibility. The Automated Attendant can answer calls and help your customers direct themselves to the appropriate party. When you're not available, callers can leave messages if necessary, and you can record your phone conversations for confirmation later. Want to check your messages while away from the office? Call in to the system and check your messages, or better yet, have the system forward them to you via e-mail!

# Digital Proprietary Telephones and IP Telephone



#### KX-T7636 with KX-T7603

- 6-Line Back-lit Display, 24 Programmable Keys, and a Speakerphone - Optional 12 Programmable
- Keys and USB port



KX-T7633 - 3-Line Back-lit Display, 24 Programmable Keys, and a Speakerphone Optional 12 Programmable Keys and USB port



KX-T7630 - 3-Line Display, 24 Programmable Keys, and a Speakerphone



KX-T7665 - 1-Line Display, 8 Programmable Keys, and a Speakerphone

#### KX-T7640 - Digital DSS Console (60 DSS)



#### Digital Telephones Specifications

		KX-NT136	KX-T7636	KX-T7633	KX-T7630	KX-T7665
Display	Alphanumeric Display (Lines x Characters )	6 x 24	6 x 24	3 x 24	3 x 24	1 x 16
	Tilt-Angle Adjustment	4 Steps	4 Steps	4 Steps	4 Steps	2 Steps
	Display-Contrast Adjustment	4 Levels	4 Levels	4 Levels	4 Levels	3 Levels
	Back-lit	~	~	~		
	Feature Access Keys for Display	4	4	4	4	-
Keys Audio	Programmable Keys with Dual-Colour LED	24	24 (36*)	24 (36*)	24	8
	Direct Station Selection (DSS) Keys with Busy Lamp Field (BLF)	**	**	**	**	**
	Navigator Keys	~	~	~	~	
	Message / Ringer Lamp	~	~	~	~	~
Audio	Speaker-Phone (Monitor) Volume Control	12 Levels				
	Handset Volume Control	4 Levels				
	Ringer Volume Control	4 Levels				
	Off-Hook Call Announcement (OHCA)		~	~	~	~
	Whisper OHCA	~	~	~	~	~
Connection	USB Module (KX-T7601) Connectable		~	~		
	Digital eXtra Device Port (DXDP)		~	~	~	~
	Optional Headset Compatible	~	~	~	~	~
Others	Station Speed Dial Numbers	10***	10***	10***	10***	10***
	Wall Mount	~	~	~	~	~

#### KX-NT136 (IP Phone)

- 6-Line Back-lit Display, 24 Programmable Keys,
- and a Speakerphone
- 2 Ethernet Ports
- Power Over Ethernet (POE)

\* 36 programmable Keys are available when the optional 12 Programmable Key Add-On Module (KX-T7603) is selected.
 \*\* Can be assigned to Programmable Key.
 \*\*\* 100 Station Speed Dial numbers if Memory expansion card installed.

#### Digital Telephones Additional Options

KX-T7640	KX-T7603	KX-T7601
DSS Console. 60 Programmable keys with Busy	Additional 12 Programmable keys module with	USB Interface card. Enables connection
Lamp Field. Compatible with KX-T7636,	Dual-Colour LED's. KX-T7636 and KX-T7633	between Telephone and PC for CTI software.
KX-T7633 and KX-T7630 models.	only.	KX-T7636 and KX-T7633 only.

## DECT Telephones





KX-TCA255

KX-TCA155

# Specifications

		KX-TCA255	KX-TCA155
Liquid Cryst	al Display (LCD)	16 x 6 Lines	16 x 6 Lines
Back Light		Blue	Blue
Multiple Lan	guage Display	16 (Fixed)	16 (Fixed)
Illuminated H	Keypad	Yes (Green)	Yes (Green)
Headset Compatible		Yes	Yes
Phonebook		200	200
Redial		Last 5 Numbers	Last 5 Numbers
Caller ID Co	mpatibility	Yes	Yes
Call Log*	Incoming Call	10	10
	Outgoing Call	5	5
Soft Keys		3	3
Programmable Menu Flexible Keys		12	3

	100 000	
	KX-TCA255	KX-TCA155
Speakerphone	Yes	Yes
Ringer LED	3 Colours	3 Colours
Ringer Melodies	9	9
Vibrate Ring	Yes	-
Any-key Answer	Yes	Yes
Dimensions (LxWxD)(mm)	120 x 45 x 22	143 x 48 x 31.5
Weight	112 g	130 g
Battery Type	Ni-MH	Ni-MH
Battery Talk Time	17 hours	10 hours
Battery Standby Time	270 hours	120 hours
Battery Charge Time	5.5 hours	9 hours

\* The number of default settings. When connected to the KX-TDA PBX, the number of call logs is changeable using PBX PC software.

# **Panasonic**®

## System Capacity

			KX-TDA600				
			Basic System	2 Shelf System	3 Shelf System	4 Shelf System (Max)	
Telephone		Without DXDP*	160	320	480	640	
		With DXDP*	240	480	720	960	
	Single Line Telephone (SLT)	· ·	160	320	480	640	
	KX-T7600 series Digital Proprietary Telephone (DF	PT)	160	320	480	640	
	Other DPT		128	256	384	512	
	Analogue Proprietary Telephone (APT)	Analogue Proprietary Telephone (APT)		160	240	320	
	IP-PT (Proprietary Telephone)		160	320	480	640	
	Direct Station Select (DSS) Console		64				
	Voice Processing System (VPS)	Voice Processing System (VPS)		8			
Trunks	Trunk Port		160	320	480	640	
	ISDN Trunk		150	300	450	600	
	Analogue Trunk		160	320	480	640	
	IP-Gateway		160	320	480	640	
Wireless	Portable Station (PS)	Without Memory Expansion Card	256				
		With Memory Expansion Card	512				
	Cell Station (CS)		32	64	96	128	
Doorphone Port		16	32	48	64		
PC Console			8	8	8	8	
PC Phone			128	128	128	128	

Specifications

\*DXDP: Digital eXtra Device Port

# ■Option List for TDA600

	Model		Description	KX-TDA600	
Cabinet	KX-TDA600 (Proprietary)		Basic Shelf (Main Unit)	Power Voltage:	
	KX-TDA620 (Proprietary)		Expansion Shelf Bus Slave Connection Circuit added initially (BUS S)	AC100V ~ 240V	
Power Supply	KX-TDA0103		Large Power Supply Unit (L-PSU)	External Battery:	
	KX-TDA0104		Medium Power Supply Unit (M-PSU)	+36V (+12V x 3), Built-in interface	
EMPR		KX-TDA6105	Memory Expansion Card (EMEC)	Memory Back-up Duration:	
	Daughter cards for EMPR card only	KX-TDA0196	Remote Card (RMT)	7 years	
Inter Connection	KX-TDA6110		Shelf Connection Card for Basic Shelf (BUS M)	Dialling:	
KX-TDA6111			Additional Card for connecting Expansion Shelf 2 and 3 (BUS ME) Mounted onto Bus M Card	Extension - DP (10pps, 20pps), DTMF CO - DP (10pps, 20pps), DTMF	
Extension Cards	KX-TDA0170		8-Port Digital Hybrid Extension Card (DHLC8)	Mode Conversion:	
	KX-TDA0171		8-Port Digital Extension Card (DLC8)	DP-DTMF, DTMF-DP	
	KX-TDA0172		16-Port Digital Extension Card (DLC16)	Connectors:	
	KX-TDA0173		8-Port Single Line Telephone Card (SLC8)	CO Line - Amphenol Connector	
	Daughter card for SLC8 card only	KX-TDA0168	8-Port Analogue Extension Caller ID card (EXT-CID8)	Station - Amphenol Connector	
	KX-TDA6174		16-Port Single Line Telephone Card (ESLC16)	Paging Output - 2 conductor jack	
	KX-TDA6175		16-Port Single Line Telephone Card with Message Lamp (EMSLC16)	External Voice Output - 2 conductor jack	
	KX-TDA0470		16-Port IP PT Extension Card (IP-EXT16)	Ring Frequency:	
Trunk Cards	KX-TDA6181		16-Port Analogue Trunk Card (ELCOT16)	20 / 25 Hz (Selectable)	
	Daughter cards for LCOT cards only	KX-TDA0189	8-Port Caller ID / Pay Tone Card (CID / PAY8)	Central Office Loop Limit:	
		KX-TDA0193	8-Port Caller ID Card (CID8)	1600 ohms max.	
	KX-TDA0182		8-port Direct Dialling In (DID) Card (DID8)	Operating Environment:	
	KX-TDA0184		8-Port E&M Trunk Card (E&M8)	Temperature - 0 - 40°C (32 - 104°F)	
	KX-TDA0188		E-1 Trunk Card (E1)	Humidity - 10 - 90% MOH (Music on Hold): 2 ports	
	KX-TDA0284		4-Port Basic Rate Interface (BRI) Card (BRI4)		
	KX-TDA0288		8-Port Basic Rate Interface (BRI) Card (BRI8)		
	KX-TDA0290		Primary Rate Interface (PRI) Card (PRI 30)	MOH # 1: External Music Source	
	KX-TDA0484		4-Channel VoIP Gateway Card (IP-GW4E)	MOH # 2: Internal Music / External Music S	
	KX-TDA0490		16-Channel VoIP Gateway Card (IP-GW16)	(Level control: -6dB ~ +6dB per 3dB)	
Dect Options	KX-TDA0141		2-Channel Cell Station Unit Using a DHLC / DLC Card for DECT Portable	Internal Paging:	
	KX-TDA0142		4-Channel Cell Station Unit Using a CSIF Card for DECT Portable Station	Level control: -6dB ~ +6dB per 3dB	
	KX-TDA0143		4 Cell Station Interface Card (CSIF4) for TDA0142	External Paging:	
	KX-TDA0144		8 Cell Station Interface Card (CSIF8) for TDA0142	2 ports (Level control: -15dB ~ +15dB per 3dB)	
	KX-A272		2-Channel DECT Cell Station Repeater	Serial Interface Port:	
Option Cards	KX-TDA0190		Optional 3-Slot Base Card (OPB3)	USB: 1port RS-232C: 1port (115.2kbps)	
	KX-TDA0410		CTI Link Card (TAPI / CSTA, 10Base-T)	Structure:	
	KX-TDA6166		16-Channel Echo Canceller Card (EECHO16)	Free Slot style	
		KX-TDA0161	4-Port Doorphone Card (for KX-T30865) (DHP4)	Can be accommodated into 19" Rack	
	Daughter cards for OPB3 card only KX-TDA0162 KX-TDA0164		2-Port Doorphone Card (for German Type) (DPH2)		
			4-Port External sensor Card (EIO4)		
		KX-TDA0191	4-Channel Message Card (MSG4)		
Other	KX-TDA6920		SD Card containing Enhanced Feature Upgrades		
	KX-TDA6201		Mounting Kit - Contains 4 x Wall Mounting Plates, 4 x Feet, and Screws		

### System Feature Capacity

		KX-TDA600		
System	Tenant	8		
	Class of Service	64		
	Trunk Group	96		
	User Group	96		
	Paging Group	96		
	Call Pickup Group	96		
	Incoming Call Distribution (ICD) Group	128 groups, 128 extensions per group		
	Portable station (PS) Ring Group	32		
	Voice Mail (DPT) Group	8		
	Voice Mail (DTMF) Group	8		
	Queuing Time Table	128		
	Extension Hunting Group	128 groups (16 extensions per group)		
	Alegent Manager (Durthern / Futureign)	8 message x 16 characters per system		
	Absent Message (System / Extension)	1 message x 16 characters per extension		
	Message Waiting	1672 (1032: PT+SLT) + (640: ICDG+PS)		
	Number of the characters of Name	20		
	Extension Number Digits	5 digits		
	Call Park Zone	100		
	Conference	3x10 - 8x4 per shelf		
	Special Carrier Code	16 digits, 100 entries		
	Verified Code	4 digits x 1000 entries		
	Verified Code Personal Identification Number (PIN)	10 digits, 1000 entries		
	Host PBX Access Code	10 digits (10 entries / trunk group)		
	DDI / DID Table	32 digits (1000 entries)		
	Station Message Detailed Recording (SMDR) Call Storage	1000 calls w/o EMEC card 4000 calls w EMEC card		
Toll Restriction / Barring	Toll Restriction / Barring Level	7		
	Toll Restriction / Barring Denied Code	16 digits, 100 entries per level		
	Toll Restriction / Barring Exception Code	16 digits, 100 entries per level		
Networking	TIE Routing Table	32 entries		
	Leading Number	3 digits		
	PBX Code	7 digits		
	1	1		

		KX-TDA600		
Automatic	Routing Plan Table	48 entries		
Route Selection (ARS)	Leading Number Table	16 digits, 1000 entries		
	Leading Number Exception Table	16 digits, 200 entries		
(AN3)	ARS Carrier	48		
	Itemised Billing Code	10 digits		
	Authorisation Code	10 digits		
Dialling	Emergency Call	32 digits, 10 entries		
		4 digits, 80 entries w/o EMEC card		
	Quick Dialling	(4 digits, 80 entries) + (8 digits, 1000 entries)		
		w EMEC card		
		32 digits, 1000 entries per system w/o		
	System Speed Dialling	EMEC card		
	System Speed Dialing	32 digits, 1000 entries per Tenant w EMEC		
		card Max: 8 Tenants		
	Personal Speed Dialling	32 digits, 10 entries per extension w/o EMEC		
	Personal Speed Dialing	32 digits, 100 entries per extension w EMEC		
	One-Touch Dialling	32 digits		
	Hot Line	32 digits		
	Key Pad Protocol Dial (ISDN Service Access)	32 digits		
	Redial	32 digits		
Password	System Password for Administrator	4-10 digits		
	System Password for User	4-10 digits		
	Manager Password	4-10 digits		
	Extension Personal Identification Number (PIN)	0-10 digits / extension		
Voice Mail	Max Number of VPS Systems	8		
	Max Number of VPS Channels	8 x 24ch		
Call Log	Outgoing Call Log	10 logs per extension		
		5 x 1152 logs per system		
		100 logs per extension		
	Incoming Call Log	10 x 1280 logs per system		

Tone-Pulse Conversion

• eXtra Device Port (XDP)

Automatic Handover
 DECT CS on Digital Extension Port
 Headset Compatibility
 Incoming & Outgoing Call Log
 Telephone Display control via CTI\*
 Wireless XDP Parallel Mode

ISDN Service Features • Advice Of Charge (AOC) • Calling Line Identification Restriction (CLIR) • Calling Line Identification Presentation (CLIP)

Completion of Calls to Busy Subscriber (CCBS)
 Connected Line Identification Presentation (COLP)

Connected Line Identification Restriction (COLR)
 Direct Dialling Inward (DDI)
 ISDN 3 Party Conference (3PTY)
 ISDN Call Forward (CFU / CFNR / CFB)
 ISDN Call Transfer (CT)

ARS with VolP
 Network Busy Lamp Field (BLF)\*
 Caller ID to SLT (Public Call through Private Network)
 Call Log (Public Call through Private Network)
 Network Closed Numbering
 DISA Call to the Network
 Device Network Network

Speed Dial Name (Public Call through Private Network)

ISDN Call Identification (MCID)
 Multiple Subscriber Numbers (MSN)

 Private Network to Public Network Public Network to Private Network

Networking Features • Alternated Routing • ARS with VoIP

QSIG Connection

 Tandem Connection Transfer to Network PBX
 Virtual Private Network (VPN)
 VoIP Network (Built-in IP-GW)

\*Optional software required

SLT : Single Line Telephone PS : Portable Station

DPT: Digital Proprietary Telephone APT: Analogue Proprietary Telephone

Vibrator Ring (KX-TCA255 only)

<DECT Features>
• Automatic Handover

Ione-Puise Conversion
 Trunk Answer from Any Station (TAFAS)
 Walking Class Of Service (COS)
 Whisper OHCA (Off-Hook Call Announcement)
 Wrap-Up

#### Features List

# System Features Automatic ISDN Setting (BRI) Automatic Route Selection (ARS) / Least Cost Routing (LCR)

- Background Music (BGM)
   Budget Management
- Busy on Busy
   Call Park with Indication
- Call Pickup Group
   Call distribution by Caller ID

- Class of Service (COS)
   Class of Service (COS)
   CTI (CSTA, TAPI)
   Data Line Security
   Delayed Ringing
   Direct In Lines (DIL)
   Direct Inward Dialling (DID)
   Direct Inward Serter Access
- Direct Inward System Access (DISA)
   Door-Phone / Door Opener
   Echo Cancellation
- Extension Lock

- Emergency Call
   Existing APT/DPT Compatibility
   External BGM
   Elovide Market All
- Flexible Numbering Plan (4-digits)
  Floating Extension
- Greeting Message
   Host PBX Access Code
- Hunting Group
   Hurry-Up Transfer
- Hurry-Up transfer
   Incoming Group (Hunting Group)
   Intercept Routing Busy / DND
   Intercept Routing No Answer
   Intercept to Trunk
   Line Monitor (CO)

- Main Processing (MPR), Card / CS software download
   Manager Functions
- Multiple Language Support
   Online Diagnostics

- Operator Functions
   Operator Functions
   PC Console / PC Phone
   PC Programming
   Paging Group
   Quick Setup

- Remote Alarm Notification
- Remote Extension Status Control through DISA
- Remote Extension Lock
- Ring Group
- Special Carrier Access
   Station Message Detail Recording (SMDR)
   SMDR 24 Hour and 12 Hour Time Format
   SMDR Caller ID Printing

- System Memory Expansion
   Tenant Service
- Timed Reminder
   Time Service (Day / Night / Lunch / Break)
- Toll Restriction
- Trunk Group
   Uniform Call Distribution (UCD)
- User Group
- VIP-Call
- Visual Caller ID

- <Voice Mail (VM) Features>
   Automatic Configuration Quick Setup
   Call Forwarding to VM
   Caller's Identification Notification to VM
   Intercept Routing to VM
   Telephone Display, Menu driven VM operation
   Live Call Screening (LCS)
   Remote PBX Data Control by VM
   VM Data Control by PBX
   VM (Digital / DTMF) Integration
   VM Gup

- VM Group
   VM Mail Transfer
- VM Message Number display on DPT LCD

- Extension Features 4-Party Conference with Broadcasting up to 32-Party Absent Message Account Code Entry (Forced)

- Automatic Redial
   Boss Secretary
- Broadcasting
   Caller ID to Single Line Telephone
- Call Forwarding (All Calls, Busy, Busy / No Answer, No Answer, Follow Me, From Incoming Group)
- Call Hold
- Call Pickup (Directed, Group, DSS, Deny) Call Transfer (Screened, Unscreened, One-Touch Transfer, Transfer Recall) Conference (3-Party Conference, Multi Party Conference, Unattended Conference)
- Dial Type Selection
- Utal type Selection
   Digital eXtra Device Port (DXDP) (2DPTs in One Extension Port)
   Direct One-Touch Answering
   Do Not Disturb (DND)
   DSS Console

- Executive Busy Override
   Extension Directory
   Extension-to-Trunk Call Duration Time
   External Feature Access
- Flexible ButtonsDigital Duplex SP-phone
- Hands-free Operation
   Handset / Headset Selection
- Large Telephone Display Features with Back-lit
   LED control for CTI

- Log-In / Log-Out
   Message Waiting
   Multi-Lingual Display

Remote Station Control

- Multiple Hop Call Forwarding (4 steps)
   Music on Hold
- Off-Hook Call Announcement (OHCA)
   Off-Hook Monitor

Special Carrier Access
 Speed Dialling - Personal / System
 Time and Date Display

• Offi-Hook Monitor • One-Touch Dialling • Paging (Deny, Paging Transfer) • Paralleled Telephone (APT / DPT+SLT, DPT / SLT+PS) • Redial, Last Number